

OFFICE OF

Student Support Services

Mental Health: Student Well-Being Enhanced Management System and Support

Community-Based Mental Health Resource Overview

SEAC Informational Sessions *May 13th, 2022*



An unprecedented mental health crisis

Pre-COVID

20% of children live with a mental health condition

- 11% have mood disorder
- 8% have anxiety disorder

During COVID

- Symptoms of moderate to severe depression in teens have doubled
- Peds ER admissions for mental health have increased 31%











Youth Mental Health Concerns are Affecting Caregivers at Work

Current Statistics

- Over one in three high school students experienced poor mental health (most of the time or always) during the COVID-19 pandemic (37.1%)
- Students who felt close to persons at school had a lower prevalence of poor mental health during the pandemic (28.4% versus 45.2%)
- Higher prevalences of perceived racism were reported among students with poor mental health (38.1% versus 23.6%);



Multi-Tiered System of Support (MTSS)

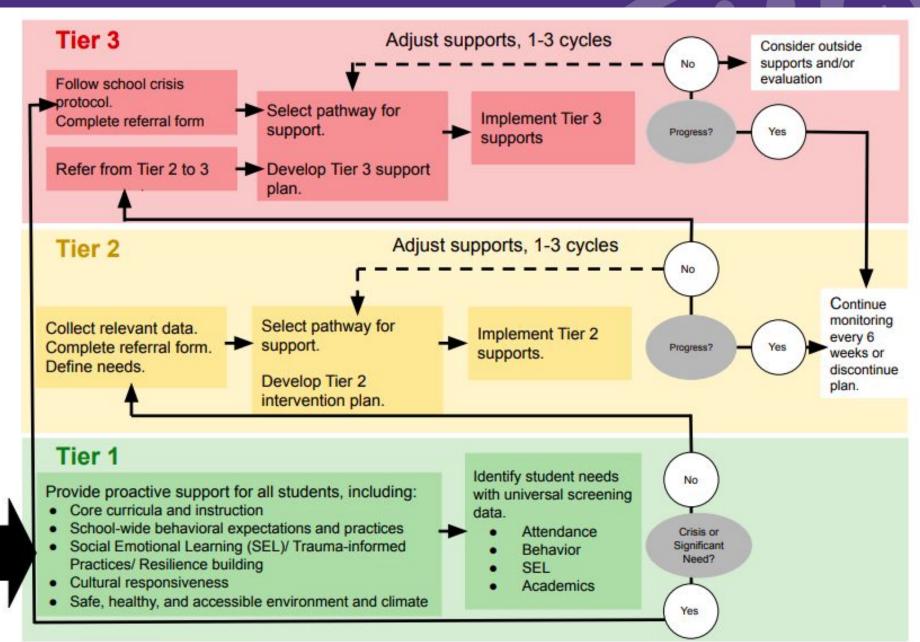
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A comprehensive continuum of evidence-based, systemic practices to support a rapid response to students' needs, with regular observation to facilitate data-based instructional decision-making.

Every Student Succeeds Act (ESSA), (20 U.S.C. 7801(33))



Photo credit: Ilima Intermediate



Hazel HEART™ Overview

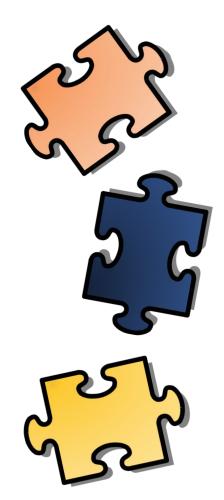


Hazel HEART Protocol™

- 1. Equitable access
 Immediately scalable across entire state
- 2. Ability to serve all students

 Care regardless of insurance, immigration or language
- 3. Comprehensive services

 Preventative & acute mental health supports
- 4. Alignment with tiered interventions
 Support of the MTSS Process
- 5. Support in building a local wellness ecosystem
 Network for community-based support



Note: The school is the first source of support, thus, Child Find and other related services remain the responsibility of of the schools. This is a supplemental support option that enhances existing services.

Hazel HEART Protocol™

Hazel's Early Assessment, Response and Treatment

1. Behavioral Health Assessment

- Early identification & Screening (PHQ-9, GAD-7, ACEs)
- Staffed by licensed mental health therapists

2. Student Assistance Program

- Short term teletherapy sessions, scheduled visits
- Evidence-based counseling, stabilization, treatment planning, psychoeducation
- Staffed by licensed mental health therapists (including local community-based providers)

3. Consultation for Staff to Support Students in Crisis

- On-demand clinical consultation
- De-escalation strategies to support student in crisis
- Staffed by HEART clinical supervisors/licensed therapists

4. Family Resource Managers

- Transition to long-term provider based on student need
- Periodic ongoing monitoring for 6 months
- Staffed by experienced case managers



How HEART Works

Consent,
Account Creation

BH Assessment

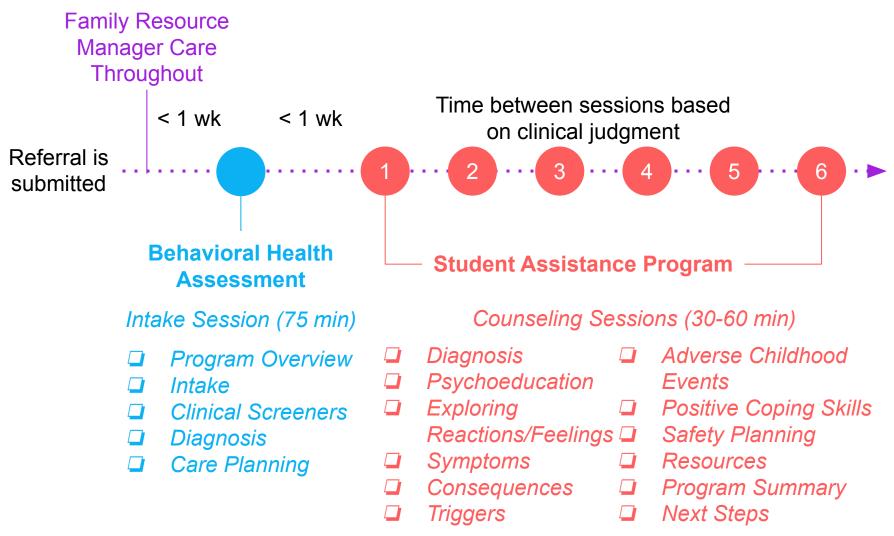
Student Assistance Program

Discharge

Referrals & Follow-Up

- Hazel's Family Resource Managers work with students & caregivers to opt-in to services, enroll in HEART and get an intake visit scheduled.
- Hazel's therapists conduct a behavioral health assessment to understand the student's needs, with the student's caregivers present for this first visit.
- Hazel's therapists lead students through an evidence-based treatment plan of approximately six sessions, taking place at school or at home based on student's needs.
- Therapists determine whether a referral to more longer term care with community resources would be appropriate for a student. If so, the Family Resource Managers will work with families to understand their options and navigate the care landscape.
- The Family Resource Managers check-in with families one month and six months after students complete the HEART program, to monitor well-being and understand if additional needs emerge.

Timeline View



When To Refer to Hazel

The school team can make a recommendation for a Hazel HEART service referral, and a trained school staff member (referrer) will submit the referral to Hazel. Family members may also request Hazel HEART services through the school team.

ALL HIDOE students are eligible to be referred by the school team for the HEART program, from mild to severe, the Hazel therapists are prepared to individualize services to that particular student's needs.

Potential Scenarios to Consider:

Supplemental

to current counseling
and school based
mental health
services.

(Not to replace IEP/504 related services.)

Need for short-term solution

Urgent support for student on waitlist for community-based services

Possible Reasons for Referral

Referral Details

Reason for Referral Check All That Apply	
Absences	Fighting
Academics	Grief Loss
Aggression	Hyperactivity
Anger	☐ Identity Expression
Bullying	Inattentive
☐ Behavior Change	Motivation
Eating Change	Peer Relationship
☐ Sleep Change	Sadness
Confidence	Social Skills
Defiance	☐ Stealing
Property Destruction	Withdrawn
Family Concerns	Worries
Fears	Other
ADDITIONAL DETAILS / HISTORY	

Intake & Counseling Visits

In-School Appointments

- Takes place on an iPad in a secure, private room
- Monitored by a trained school initiator
- Students may need to be pulled out of class to attend
- Parents can join remotely
- During school hours

In- Home Appointments

- Using a web browser on any mobile or desktop device
- Student & parent / guardian must be in the same location
- Accessible 7 a.m. 7 p.m.

School Options



How Parents Can Access This Service

Parents may work with the school to access Hazel services.







Hawaii Keiki Call Data

Approximately 40 calls a month





Questions...

